

# Call 4 Care

If there is anything  
we can do to assist you  
during your stay,  
**dial 4444 anytime**  
from your hospital phone.

Ohio Valley

HOSPITAL

Close, like family.

[www.ohiovalleyhospital.org](http://www.ohiovalleyhospital.org)



# Call 4 Care

**At Ohio Valley Hospital, YOU are our top priority.**

We want to make your stay as comfortable as possible and to ensure that you receive the highest standards of care and compassion.

In order to achieve this, we invite you and your family to be involved in your care. For immediate nursing needs, such as those involving your pain medication, getting out of bed or bathroom assistance, please use your call light button. Please discuss with your physician and your nurse any questions and/or concerns.

**If we do not meet your needs at ANY TIME during your stay, please Call4Care by dialing 4444 from your phone, especially for a medical emergency or safety concerns.**

## **What is Call4Care?**

The purpose of our Call4Care program is to provide patients and families an additional safeguard to assure the highest standards of care, compassion and comfort.

## **Who can use the Call4Care line?**

Any patient, family member or visitor can call at any time by dialing 4444 from any hospital phone.

## **When should you Call4Care?**

- If you notice changes in the patient's condition
- To communicate about patient care
- For environmental concerns such as room temperature, noise, faulty equipment, etc.
- For any other issues

## **How do I Call4Care?**

Dial 4444 from any hospital phone at any time.

## **What information do I need to provide?**

- The name and room number of the patient
- What concern(s) you have

## **What should I expect to happen after I Call4Care?**

In a medical emergency, a group of health care professionals will respond immediately. For other needs, an appropriate professional staff member will contact you within 15 minutes.